

Supervisory Control and Data Acquisition (SCADA)

- **Industrial Automations**
- **IoT and IIoT Solutions**
- **Industrial Vision Systems**
- **Access Control Systems**



# - CUSTOMER FORWARD SUPPORT SERVICES

- Remote Support: Procedures, tools and software that will enable ALINEDS OT technician or a support representative to connect to a remote computer from their consoles via the Internet and work directly on specified Customer remote systems.
- On-site Support: On-Site Control and instrumentation engineer (C&I engineers) will be responsible for designing, developing, installing, managing and maintaining Customer's OT equipment currently in the plant used to monitor and control beverage processing systems, machinery and processes.
- Field Services: By looking at your operation comprehensively, we pinpoint inefficiencies and identify opportunities for improvement. Then our skilled controls engineers and onsite technical support professionals apply a range of solutions to help your process system function at an optimized level. The ALINEDS Solution is the driving force behind our ultimate goal: your total process improvement



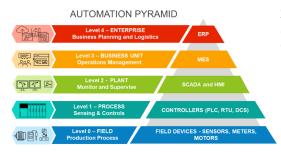
ALINEDS Cintron Solutions (ACS) offers end-to end turnkey, stateof-the-art automation, instrumentation and control solutions and services for some of the most critical application environments where quality and reliability are fundamental to the success of the operation. Our team of expert engineering resources, industry leading technology partners, and advanced development and support tools allow CCS to deliver and install quality, reliable, site-specific solutions that meet and exceed the needs of our clients.

Consulting Services: ACS to provide Advanced Consulting Services, including advanced HMI, PLC and SCADA application installation and network consulting. All advanced services are detailed in a custom SoW after an initial consultation with customer team to determine business requirements aligned to strategic KPIs. Common Advanced Consulting Services may include:

E&I controls, OT infrastructure, hardware or software upgrade efforts; advanced architectural design or move, add, and change efforts; application roll-out; business continuity planning and implementation existing applications to new applications has to be considered.

Managed Services: ALINEDS Cintron managed services (ACMS) is an operational technology (OT) oriented group of services where ALINEDS will manage and assume responsibility for providing a defined set of support services to client either proactively or as on-demand.





ACS provides a full range of products and services in support of all levels of the Automation Pyramid, with our primary focus on levels 0, 1, and 2. Our Customer-Centric approach to business coupled with our advanced skillsets and our close collaboration with our clients deliver:

- Superior quality products and services
- Long term relationships with our clients,
- ☐ A focus on the success and prosperity of both of our organizations over the long term.



www.alineds.com 512-522-1605





# **Areas supported**

- Maintenance
- Operations

### **Products and Services**

- Controls and Automations
- Electrical Installation
- □ Field service
- SCADA,HMI,PLC services

# **Key differentiators**

- Senior management sponsorship
- Strategic partnership
- Trusted advisor



Clients





### **Areas supported**

- Maintenance
- Engineering
- Production
- Quality Control

## **Products and Services**

- Controls and Automations
- Local System Integrator
- Service Calls
- Knowledge Transfer
- Onsite and Remote Support
- SCADA,HMI,PLC services

## **Key differentiators**

- SLA Support high Priority
- Senior Management Sponsorship
- ☐ Regional Engineering Sponsorship



## **Areas supported**

- Maintenance
- Operations

#### **Products and Services**

- Controls and Automations
- Camera and Access Control Systems
- Field service
- SCADA,HMI,PLC services

## **Key differentiators**

- Top Security
- Highly Specialized labor



### **Areas supported**

- Maintenance
- Engineering
- Production
- Quality Control

### **Products and Services**

- Controls and Automations
- Local System Integrator
- Service Calls
- Knowledge Transfer
- Onsite and Remote Support
- SCADA,HMI,PLC services

## **Key differentiators**

- ☐ SLA Support high Priority
- Senior Management Sponsorship
- ☐ Regional Engineering Sponsorship